



RESORT RULES

1. No towels are provided – please make provision for bath and beach towels.
2. Mistreatment of our personnel is seen in a very serious light, and may lead to immediate expulsion without refund.
3. All Casas will be fully serviced on a daily basis. Any additional tasks or requests (e.g. laundry) may be discussed with the resort manager.
4. Fresh linen is provided on day of arrival and then once weekly, extra charges will apply if you require a more frequent change.
5. Electricity is provided from the Mozambican grid, the supply may however sometimes go down. Since we then operate with generators, no visitors will be allowed to use **any** electrical equipment, including fridges, freezers, kettles, hair dryers, ice machines etc. except for lighting. The duration of outages is normally not very long.
6. Generator operating times are strictly 7h00 to 12h00 and 16h00 to 22h00.
7. Please make provision for own torches and it is recommended to bring battery operated fans in December (in case of power failure).
8. Driving on beaches with **any** vehicle is not allowed.
9. Boats can be launched at Guinjata Bay or Paindane, which is within walking distance from Vista Bonita.
10. Visitors with quad bikes will be allowed to park these bikes at a common parking place near the main entrance. **No** driving of quad bikes will be allowed on the Vista Bonita premises. Most other resorts disallow their driving in the resorts as well. Ignoring of this rule may result in immediate expulsion without refund.
11. No sand-boarding on the dunes on the property. We try to preserve the dunes and limit movement. Sand-boarding makes this impossible.

12. Hosepipes may not be used for washing of motor vehicles, boats etc. Please enquire with resort manager where and when it may be appropriate.
13. Most basic supplies are available from local shops within a 5 km radius.
14. Please report any breakage or damage to the resort manager as soon as it occurs, this will help in determining a fair replacement value.
15. Unfortunately we do not allow pets on the resort.
16. **Loss or Damage:** Vista Bonita or its owners, managers and staff are not responsible for accidents, injuries or losses and damages from any cause. Guests will use all facilities at their own risk.
17. Although we charge a breakage deposit, this will not limit your liability in case of damage. All the guests as well as the tour operator/agent if this is the case is jointly and severably liable for all damage caused.
18. These rules are subject to change without notice, please ensure you have an up to date copy, available from the website. These rules can also be amended or changed at any time, without notice, by the decisions taken by management. Please respect the decisions made by the resort management.

Regards,
Management